

DEMOCRATIC LOCAL GOVERNANCE FOR DEVELOPMENT IN PAKISTAN

# Citizen Report Card

## Water Supply

### Bolan





## Citizens Report Card-Education-Bolan

This Citizen Report Card is an attempt to provide citizens' feedback about availability and quality of educational facilities in District Bolan. The survey results show that about 44% of the respondents are not satisfied with the toilet facilities available at the school, 21% not satisfied with the drinking water facility; 24% not satisfied with the school building and 28% not satisfied with the school maintenance. About 23% are not satisfied with the learning facilities at school.

For majority of the respondents, school is located within 1 km radius of the residence which is an encouraging sign given the geographic nature of Baluchistan province. 98% of the respondents say that the school has boundary wall. Similarly, 88% of the respondents say their children's school has a lavatory with a vast majority told that the lavatory is supplied with running water.

12% of respondents told that there was no source of drinking water at school. 75% respondents told that alternate source of water was available within 100m radius of the school and students were the main means of fetching water from outside of the school. Only 42% respondents told that school had a playground.

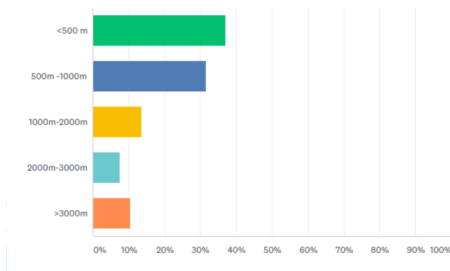
According to majority of respondents, Classroom furniture was available. 98% respondents told that teachers' tables and chairs were available at classroom. However, this percentage decreases for students. 85% respondents told that students have chairs in the class room whereas 71% told that students have table in classroom. Black/white board is available according the 91% of the respondents. A similar percentage of respondents confirmed that ceiling fans were available in the classrooms. Only 59% confirmed that student attendance board was available at school.

The implementation of Article 25-A of the constitution of Pakistan remained poor. The article says that "The State shall provide free and compulsory education to all children of the age of five to sixteen years in such manner as may be determined by law." Only 38% respondents confirmed that free textbooks were available to the students. 10% of the respondents also confirmed that they had paid fee regularly to the school. Another 38% told that tuition fee was paid to school during some months of the year. 24% respondents told that they had paid fee/donation other than the tuition fee during the last one year. The relationship between parents and teacher remained weak during the last year. 77% respondents told that there was no parent-teachers meeting held during last one year.

Students' complaints about the absence of the teachers had remained rampant. 46% of the respondents told that their children complained at least once in the last one year about the absence of the teacher. Of these 46%, 23% told that children complained about teachers' absence for more than 5 times during the last one year.

## Section A: School Accessibility

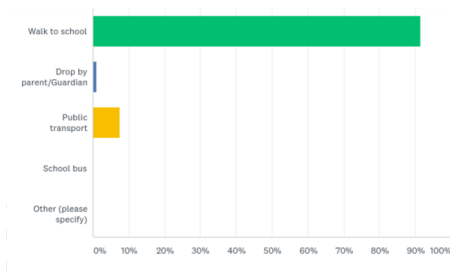
### Q1: How far (in meter) is school from your home?



69% of the respondents say school is within 1 km radius

ANSWER CHOICES	RESPONSES
<500 m	37.00% 74
500m -1000m	31.50% 63
1000m-2000m	13.50% 27
2000m-3000m	7.50% 15
>3000m	10.50% 21
TOTAL	200

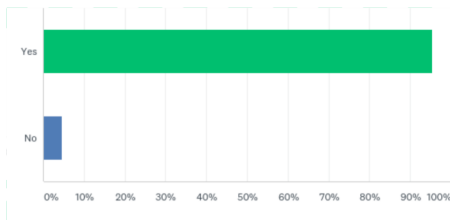
### Q2: What mode of transport your child use to reach school?



91% of respondent say their children walk to school

ANSWER CHOICES	RESPONSES
Walk to school	91.46% 182
Drop by parent/Guardian	1.01% 2
Public transport	7.54% 15
School bus	0.00% 0
Other (please specify)	0.00% 0
TOTAL	199

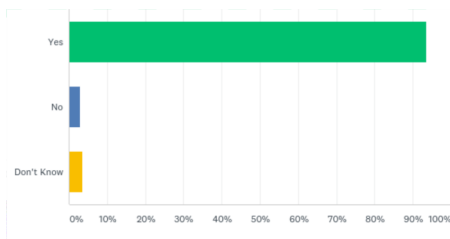
### Q3: Is this school situated within the boundaries of same union council where you live?



95% of respondents say the school is situated in same UC where they live

ANSWER CHOICES	RESPONSES
Yes	95.50% 191
No	4.50% 9
TOTAL	200

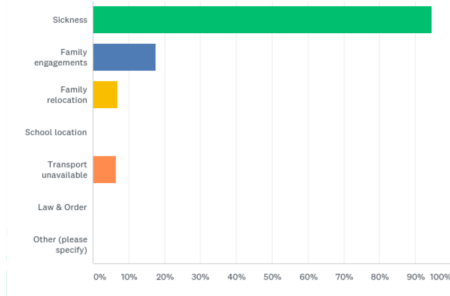
### Q4: In last one year, has the child ever missed the school?



94% of respondents say their children missed school at least once in last 1 year

ANSWER CHOICES	RESPONSES
Yes	93.50% 187
No	3.00% 6
Don't Know	3.50% 7
TOTAL	200

### Q5: What are the reasons for missing the schools? (Check all that apply)

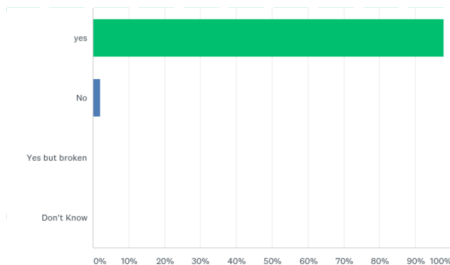


94% of respondent say their children missed the school due to sickness

ANSWER CHOICES	RESPONSES	
Sickness	94.65%	177
Family engagements	17.65%	33
Family relocation	6.95%	13
School location	0.00%	0
Transport unavailable	6.42%	12
Law & Order	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 187		

## Section B: School Facilities

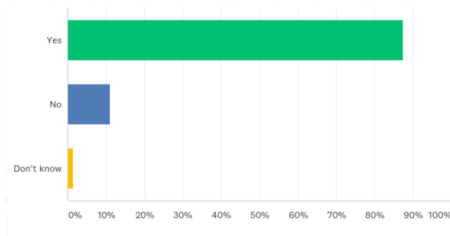
### Q6: Does the school has boundary wall?



2% respondent say schools do not have a boundary wall

ANSWER CHOICES	RESPONSES	
yes	98.00%	196
No	2.00%	4
Yes but broken	0.00%	0
Don't Know	0.00%	0
TOTAL		200

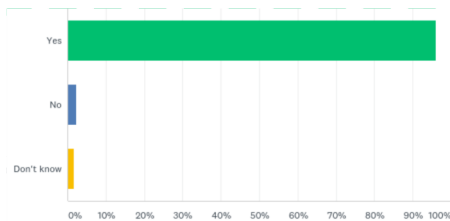
### Q7: Does the school has a lavatory?



88% respondents say their children school has a lavatory

ANSWER CHOICES	RESPONSES	
Yes	87.50%	175
No	11.00%	22
Don't know	1.50%	3
TOTAL		200

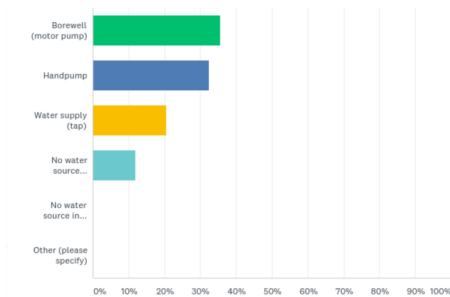
### Q8: Is the lavatory supplied with running tap water?



96% respondents say school lavatories are supplied with running tap water

ANSWER CHOICES	RESPONSES	
Yes	96.00%	168
No	2.29%	4
Don't know	1.71%	3
TOTAL		175

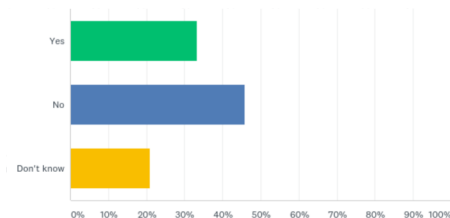
### Q9: What is the source of water supply in school?



12% of respondent say there is no source of water in school

ANSWER CHOICES	RESPONSES	
Borewell (motor pump)	35.50%	71
Handpump	32.50%	65
Water supply (tap)	20.50%	41
No water source available in school	12.00%	24
No water source in school	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 200		

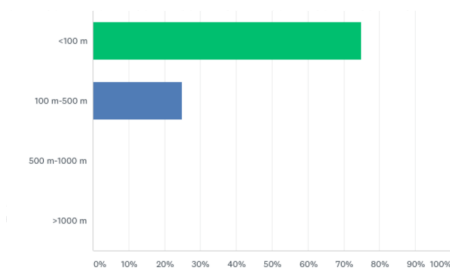
### Q10: Is there any arrangement for fetching water from outside school?



Of 12% of the respondent with no water source at school, 46% say schools have no arrangement of fetching water

ANSWER CHOICES	RESPONSES	
Yes	33.33%	8
No	45.83%	11
Don't know	20.83%	5
TOTAL		24

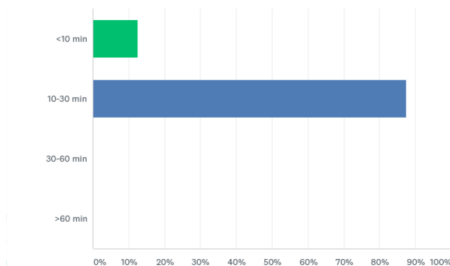
### Q11: How far is the water source from school?



75% of respondents say schools have alternate water source within 100m radius

ANSWER CHOICES	RESPONSES	
<100 m	75.00%	6
100 m-500 m	25.00%	2
500 m-1000 m	0.00%	0
>1000 m	0.00%	0
TOTAL		8

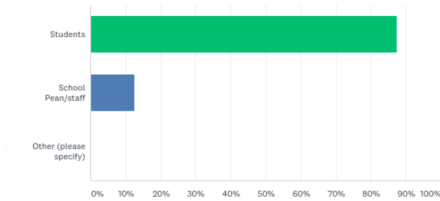
### Q12: How long does it take in (minutes) to fetch water and return to school?



88% of respondents told water can be fetched from outside sources from 10-30min

ANSWER CHOICES	RESPONSES	
<10 min	12.50%	1
10-30 min	87.50%	7
30-60 min	0.00%	0
>60 min	0.00%	0
TOTAL		8

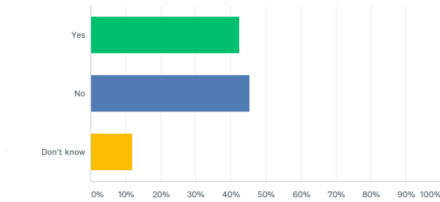
### Q13: Who fetches water to school?



88% respondent say students fetch water

ANSWER CHOICES	PERCENTAGE	COUNT
Students	87.50%	7
School Pean/staff	12.50%	1
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>8</b>

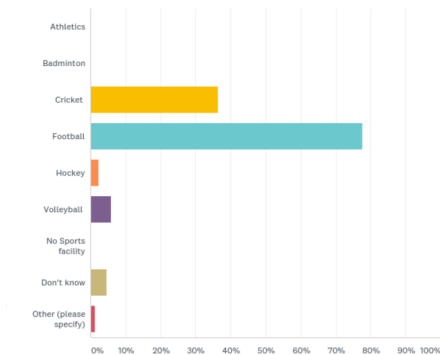
### Q14: Does the school has a playground?



42% respondent say schools have playground

ANSWER CHOICES	PERCENTAGE	COUNT
Yes	42.50%	85
No	45.50%	91
Don't know	12.00%	24
<b>TOTAL</b>		<b>200</b>

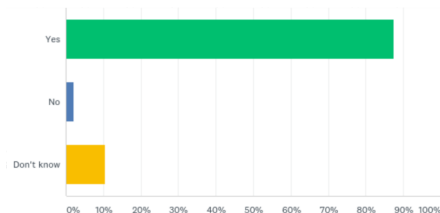
### Q15: Which of the sport facilities available at school? (Check all that apply)



ANSWER CHOICES	PERCENTAGE	COUNT
Athletics	0.00%	0
Badminton	0.00%	0
Cricket	36.47%	31
Football	77.65%	66
Hockey	2.35%	2
Volleyball	5.88%	5
No Sports facility	0.00%	0
Don't know	4.71%	4
Other (please specify)	1.18%	1
<b>Total Respondents: 85</b>		

## Section C: Classroom Facilities

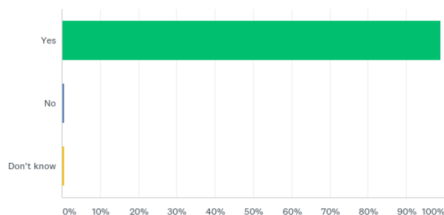
### Q16: Is proper classroom available for the students in school?



88% respondents say proper classroom is available in school

ANSWER CHOICES	PERCENTAGE	COUNT
Yes	87.50%	175
No	2.00%	4
Don't know	10.50%	21
<b>TOTAL</b>		<b>200</b>

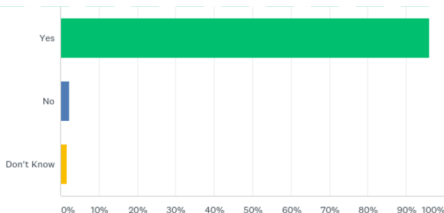
### Q17: Is chair for teacher available in class?



98% of respondents say chair for teacher is available

ANSWER CHOICES	RESPONSES	
Yes	98.86%	173
No	0.57%	1
Don't know	0.57%	1
TOTAL		175

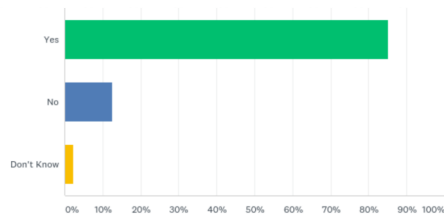
### Q18: Is table for teacher available in class room?



96% of respondent say classroom have table for teacher

ANSWER CHOICES	RESPONSES	
Yes	96.00%	168
No	2.29%	4
Don't Know	1.71%	3
TOTAL		175

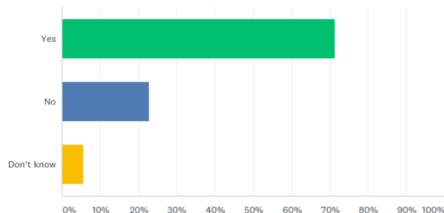
### Q19: Is Chair for student available in classroom?



85% of respondent say classroom has chairs for students

ANSWER CHOICES	RESPONSES	
Yes	85.14%	149
No	12.57%	22
Don't Know	2.29%	4
TOTAL		175

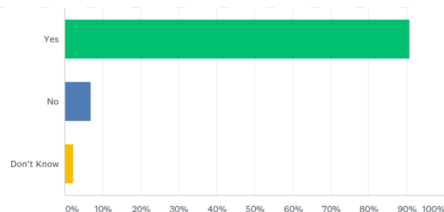
### Q20: Is table for student available in class room?



71% of respondents say classrooms has tables for students

ANSWER CHOICES	RESPONSES	
Yes	71.43%	125
No	22.86%	40
Don't know	5.71%	10
TOTAL		175

### Q21: Is Blackboard/white board available in class room?

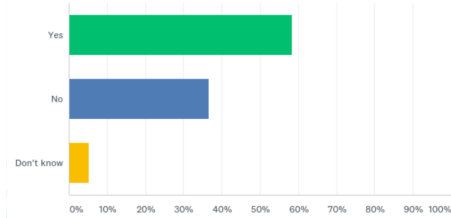


91% of respondents say classroom has black/whiteboard

ANSWER CHOICES	RESPONSES	
Yes	90.86%	159
No	6.86%	12
Don't Know	2.29%	4
TOTAL		175



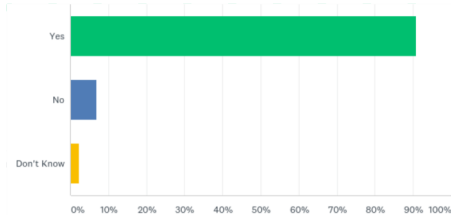
## Q22: Is student attendance board available?



59% of respondents say the student attendance board is available in school

ANSWER CHOICES	RESPONSES
Yes	58.29% 102
No	36.57% 64
Don't know	5.14% 9
TOTAL	175

## Q23: Is ceiling fan available in class room?

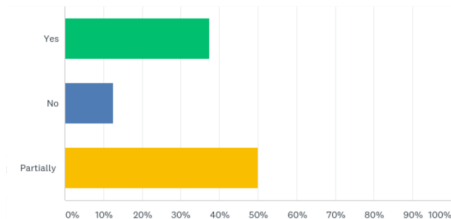


91% of respondent say classrooms have ceiling fan

ANSWER CHOICES	RESPONSES
Yes	90.86% 159
No	6.86% 12
Don't Know	2.29% 4
TOTAL	175

## Section D: Books and School Fee

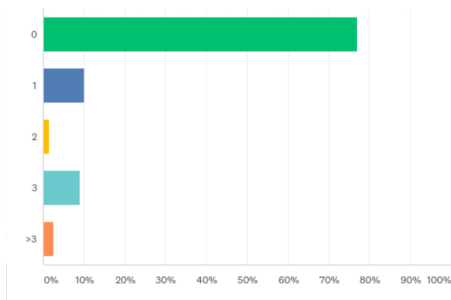
### Q24: has your child been provided all the text books free?



38% of respondents say their children are provided with free text books

ANSWER CHOICES	RESPONSES
Yes	37.50% 75
No	12.50% 25
Partially	50.00% 100
TOTAL	200

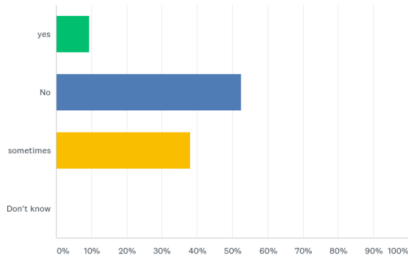
### Q25: In last one year, how many parent-teacher meetings were held at school?



77% of respondents say there was no parent-teacher meeting held in last 1 year

ANSWER CHOICES	RESPONSES
0	77.00% 154
1	10.00% 20
2	1.50% 3
3	9.00% 18
>3	2.50% 5
TOTAL	200

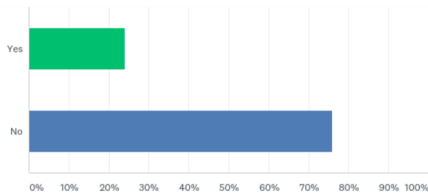
### Q26: Does School Charge monthly fee (tuition fee) to the students?



10% of respondents say children are charged with monthly fee regularly; another 38% say children are charged sometimes

ANSWER CHOICES	RESPONSES	
yes	9.50%	19
No	52.50%	105
sometimes	38.00%	76
Don't know	0.00%	0
<b>TOTAL</b>		<b>200</b>

### Q27: In last one year have you paid any other donation/fee (other than tuition fee) to school?

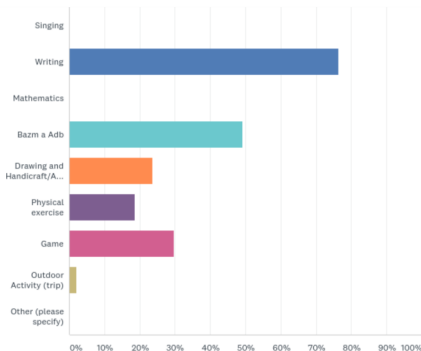


24% of respondent say they paid fee/donation other than tuition fee in last one year

ANSWER CHOICES	RESPONSES	
Yes	24.12%	48
No	75.88%	151
<b>TOTAL</b>		<b>199</b>

## Section E: Learning Activities

### Q28: Which learning activities are available at school? (Check all that apply)

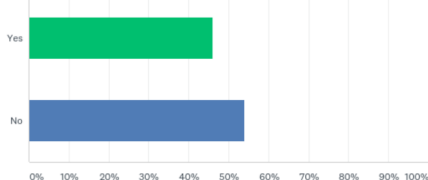


49% of respondents say schools hold bazm-e-adab on regular basis

ANSWER CHOICES	RESPONSES	
Singing	0.00%	0
Writing	76.38%	152
Mathematics	0.00%	0
Bazm a Adb	49.25%	98
Drawing and Handicraft/Agriculture	23.62%	47
Physical exercise	18.59%	37
Game	29.65%	59
Outdoor Activity (trip)	2.01%	4
Other (please specify)	0.00%	0
<b>Total Respondents: 199</b>		

## Section F: Teachers Availability

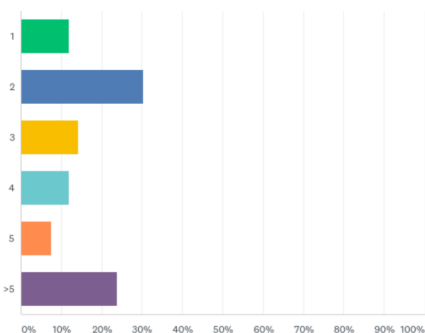
### Q29: In last one year, did your child ever complained about absence of teacher at school?



46% of respondents say their children complained at least once in last one year about absence of teacher

ANSWER CHOICES	RESPONSES	
Yes	46.00%	92
No	54.00%	108
<b>TOTAL</b>		<b>200</b>

**Q30: How many time did the child complain about the absence of teacher in last one year?**

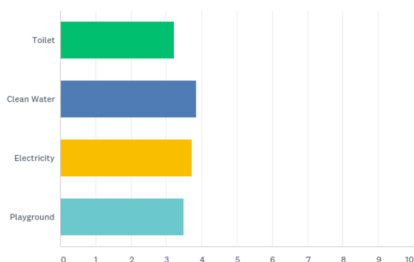


Of 46% of the respondents complaining about absence of teacher; 23% say students complained about absence of teacher in last 1 year for more than 5 times

ANSWER CHOICES	RESPONSES	
1	11.96%	11
2	30.43%	28
3	14.13%	13
4	11.96%	11
5	7.61%	7
>5	23.91%	22
TOTAL		92

## Section G: Satisfaction Level

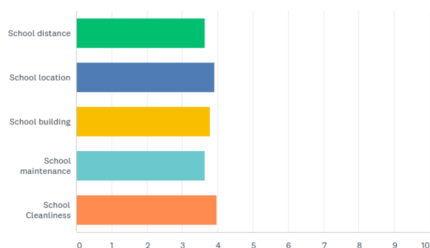
**Q31: Satisfaction level of the facilities available at School**



44% respondent say they are not satisfied with the facility of toilet at school

	WORSE	BAD	AVERAGE	GOOD	EXCELLENT	N/A	TOTAL
Toilet	9.50% 19	14.50% 29	20.00% 40	55.00% 110	0.50% 1	0.50% 1	200
Clean Water	1.01% 2	3.52% 7	16.56% 33	68.34% 136	10.55% 21	0.00% 0	199
Electricity	1.00% 2	4.00% 8	21.00% 42	68.50% 137	5.00% 10	0.50% 1	200
Playground	4.50% 9	11.00% 22	18.50% 37	31.50% 63	14.00% 28	20.50% 41	200

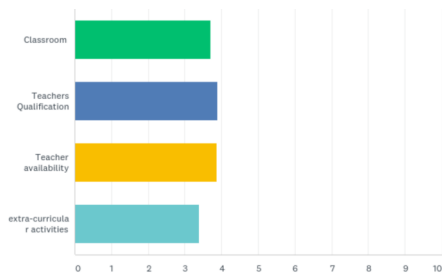
**Q32: Satisfaction level of the school location**



24% respondents say they are not satisfied with school building; 28% say they are not satisfied with school maintenance

	WORSE	BAD	AVERAGE	GOOD	EXCELLENT	N/A	TOTAL
School distance	3.02% 6	10.05% 20	19.10% 38	40.20% 80	16.08% 32	11.56% 23	199
School location	0.00% 0	2.51% 5	21.11% 42	58.79% 117	17.09% 34	0.50% 1	199
School building	0.51% 1	3.54% 7	19.70% 39	68.69% 136	6.97% 13	1.01% 2	198
School maintenance	2.54% 5	6.63% 13	17.26% 34	57.87% 114	8.63% 17	5.08% 10	197
School Cleanliness	0.00% 0	2.53% 5	14.14% 28	60.10% 119	17.68% 35	5.56% 11	198

### Q33: Satisfaction level of learning facilities



26% respondents not satisfied with learning facilities in classroom

	WORSE	BAD	AVERAGE	GOOD	EXCELLENT	N/A	TOTAL
Classroom	3.00% 6	5.00% 10	18.00% 36	66.00% 132	7.00% 14	1.00% 2	200
Teachers Qualification	0.00% 0	4.52% 9	13.07% 26	69.35% 138	12.06% 24	1.01% 2	199
Teacher availability	0.51% 1	6.60% 13	15.23% 30	58.38% 115	17.26% 34	2.03% 4	197
extra-curricular activities	3.66% 7	9.95% 19	14.66% 28	35.08% 67	3.66% 7	32.98% 63	191

## Methodology

1. Focus group Discussion (FGD): FGD was held at district level. Through FGD, the most pressing problem of the district was identified. The identified problem was selected as the topic of Citizen Report Card.
2. Designing of Questionnaire: The questionnaire was designed based on the different aspect discussed during the FGD. The questionnaire was beta tested before actual execution of survey.
3. Sample Size: Depending upon the time and resources available, a sample size of 200 households was taken from randomly selected 8 wards of the district. (25 households from each selected ward). The wards were randomly selected through an online facility <https://www.randomizer.org>.
4. Survey Team: The survey was conducted by a team of 6 trained surveyors/enumerators. The team was supervised by a trained supervisor who not only monitored the survey activity but also cross checked the filled survey forms for accuracy and consistency. The survey was coordinated by the local partner organization Welfare Empowerment Board.
5. Execution of Survey: Phase 1: A) Survey was started in selected wards by visiting the household in the selected ward. The first household was selected closest to the pre-decided reference point (UC/Ward's office or any other prominent place). B) Survey was completed at first household and afterwards every 6th household was selected till 13 households are covered.  
  
Phase 2: A) The enumerator approached to the main mosque or any other prominent place of the ward. The Household closest to the reference point was selected for first survey. After first survey, every 6th household was selected till 12 households are covered. Thus, the survey was completed in 25 households in a ward.
6. Respondent: Interview was conducted with head of the household; in case of unavailability, interview was conducted with the oldest adult member present at the time of survey. In case of unavailability of respondent or unwillingness of the respondent to participate in the survey, the surveyor skipped five households to conduct the next household interview.
7. Report Writing: The analysis was generated through the online survey facility, Survey Monkey ([www.surveymonkey.com](http://www.surveymonkey.com)). All the data was entered in the survey monkey with the help of volunteers and CPDI staff and analysis was generated.



Democratic  
Local Governance for  
Development in Pakistan

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