

## DEMOCRATIC LOCAL GOVERNANCE FOR DEVELOPMENT IN PAKISTAN

# Citizens Report Card Education Charsadda





## **Citizens Report Card-Education-Charsadda**

This Citizen Report Card is an attempt to provide citizens' feedback about availability and quality of educational facilities in District Charsadda. The survey results show that about 55% of the respondents are not satisfied with the toilet facilities available at the school, 20% not satisfied with the drinking water facility; 25% not satisfied with the school building and 19% not satisfied with the school maintenance. About 46% are not satisfied with the extracurricular activities at school.

For majority of the respondents, school is located within 1 km radius of the residence. 87% of the respondents told that the school had boundary wall. 9 % respondent told school had a broken boundary wall, whereas 2% respondents told that there was no boundary wall at all. 93% of the respondents told their children's school had a lavatory with a vast majority told that the lavatory was supplied with running water.

6 % of respondents told that there was no source of drinking water at school. 57% respondents told that alternate source of water was available within 100m radius of the school and students were the main means of fetching the water from outside of the school. Only 77% respondents told that school had a playground.

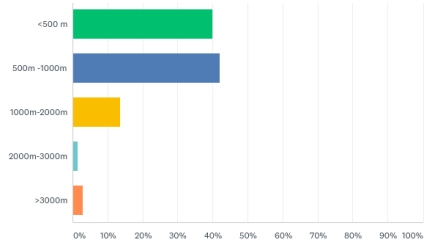
According to majority of respondents, Classroom furniture was available. Over 90% respondents told that teachers' tables and chairs were available at classroom. However, this percentage decreased for students. 77% respondents told that students had chairs in the class room whereas 68% told that students had table in classroom. Black/white board was available according the 91% of the respondents. 93% respondents confirmed that ceiling fans were available in the classrooms. Only 47% confirmed that student attendance board was available at school.

The implementation of Article 25-A of the constitution of Pakistan remained poor. The article says that "The State shall provide free and compulsory education to all children of the age of five to sixteen years in such manner as may be determined by law." Only 74% respondents confirmed that free textbooks were available to the students. 6% of the respondents also confirmed that they had paid fee regularly to the school. Another 7% told that tuition fee was paid to school during some months of the year. 24% respondents told that they had paid fee/donation other than the tuition fee during the last one year. The relationship between parents and teacher remained weak during the last year. 65% respondents told that there was no parent-teachers meeting held during last one year.

26% respondents told that their children complained at least once in the last one year about the absence of the teacher. Of 26% of the respondents complaining about absence of teacher; 9% told students complained about absence of teacher in last 1 year for more than 5 times during the last one year.

## Section A: School Accessibility

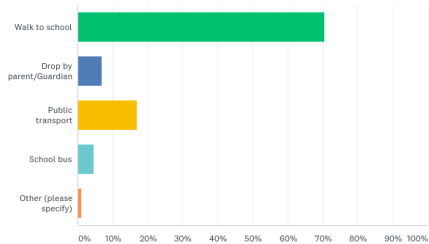
### Q1: How far (in meter) is school from your home?



82% of the respondents say school is within 1 km radius

ANSWER CHOICES	RESPONSES	
<500 m	40.00%	80
500m -1000m	42.00%	84
1000m-2000m	13.50%	27
2000m-3000m	1.50%	3
>3000m	3.00%	6
TOTAL		200

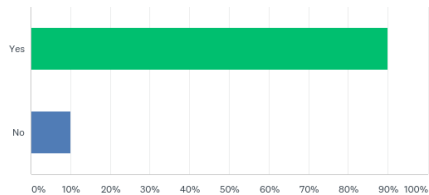
### Q2: What mode of transport your child use to reach school?



71% of respondent say their children walk to school

ANSWER CHOICES	RESPONSES	
Walk to school	70.50%	141
Drop by parent/Guardian	7.00%	14
Public transport	17.00%	34
School bus	4.50%	9
Other (please specify)	1.00%	2
TOTAL		200

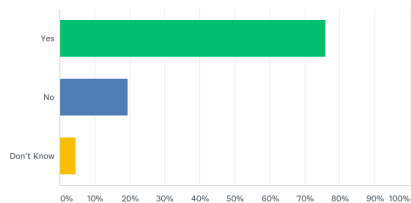
### Q3: Is this school situated within the boundaries of same union council where you live?



90% of respondents say the school is situated in same UC where they live

ANSWER CHOICES	RESPONSES	
Yes	90.00%	180
No	10.00%	20
TOTAL		200

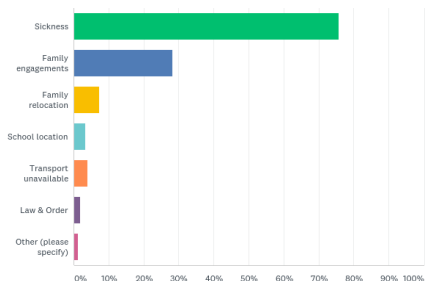
### Q4: In last one year, has the child ever missed the school?



76% of respondents say their children missed school at least once in last 1 year

ANSWER CHOICES	RESPONSES	
Yes	76.00%	152
No	19.50%	39
Don't Know	4.50%	9
TOTAL		200

### Q5: What are the reasons for missing the schools? (Check all that apply)

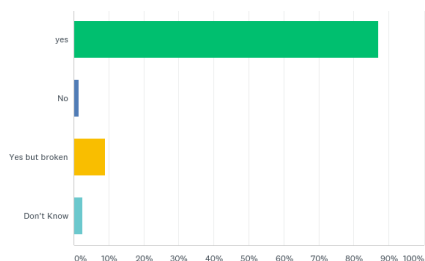


76% of respondent say their children missed the school due to sickness

ANSWER CHOICES	RESPONSES	
Sickness	75.66%	115
Family engagements	28.29%	43
Family relocation	7.24%	11
School location	3.29%	5
Transport unavailable	3.95%	6
Law & Order	1.97%	3
Other (please specify)	1.32%	2
Total Respondents: 152		

## Section B: School Facilities

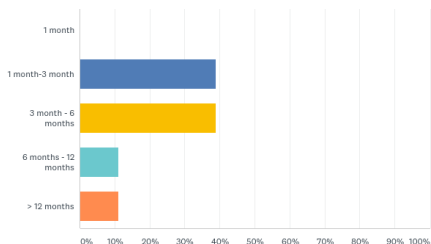
### Q6: Does the school has boundary wall?



9% respondent say schools have broken boundary wall; while 2% respondent say schools do not have boundary wall at all

ANSWER CHOICES	RESPONSES	
yes	87.00%	174
No	1.50%	3
Yes but broken	9.00%	18
Don't Know	2.50%	5
TOTAL		200

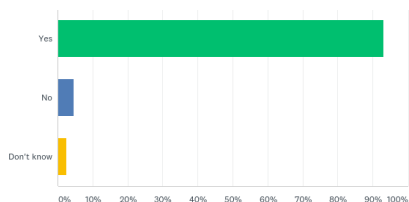
### Q7: Since how long the boundary wall is broken?



Of 9 % respondent who say boundary wall is broken; 11% respondent say boundary wall is broken over the period of 12 months

ANSWER CHOICES	RESPONSES	
1 month	0.00%	0
1 month-3 month	38.89%	7
3 month - 6 months	38.89%	7
6 months - 12 months	11.11%	2
> 12 months	11.11%	2
TOTAL		18

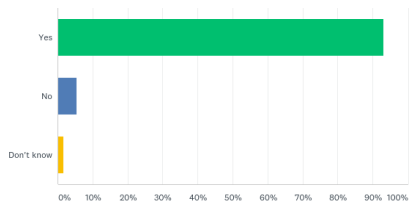
### Q8: Does the school has a lavatory?



93% respondents say their children school has a lavatory

ANSWER CHOICES	RESPONSES	
Yes	93.00%	186
No	4.50%	9
Don't know	2.50%	5
TOTAL		200

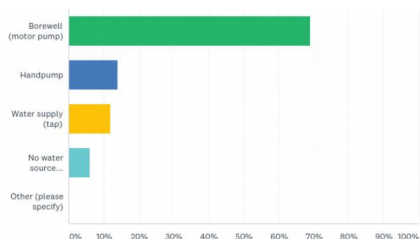
### Q9: Is the lavatory supplied with running tap water?



93% respondents say school lavatory is supplied with running tap water

ANSWER CHOICES	RESPONSES	
Yes	93.01%	173
No	5.38%	10
Don't know	1.61%	3
<b>TOTAL</b>		<b>186</b>

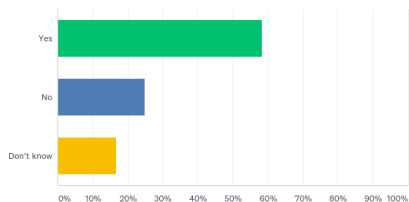
### Q10: What is the source of water supply in school?



6% of respondent say there is no water source in school

ANSWER CHOICES	RESPONSES	
Borewell (motor pump)	69.00%	138
Handpump	14.00%	28
Water supply (tap)	12.00%	24
No water source available in school	6.00%	12
Other (please specify)	0.00%	0
<b>Total Respondents: 200</b>		

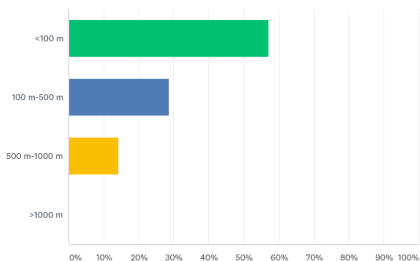
### Q11: Is there any arrangement for fetching water from outside school?



Of 6% of the respondent who say there was no water source at school; 25% say school has no arrangement of fetching water

ANSWER CHOICES	RESPONSES	
Yes	58.33%	7
No	25.00%	3
Don't know	16.67%	2
<b>TOTAL</b>		<b>12</b>

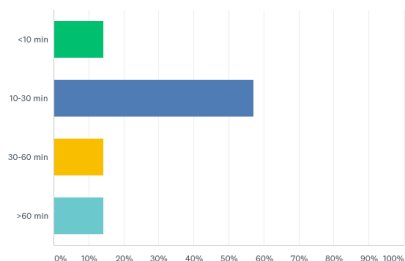
### Q12: How far is the water source from school?



Most of the alternate sources of water located within 500m radius of the school

ANSWER CHOICES	RESPONSES	
<100 m	57.14%	4
100 m-500 m	28.57%	2
500 m-1000 m	14.29%	1
>1000 m	0.00%	0
<b>TOTAL</b>		<b>7</b>

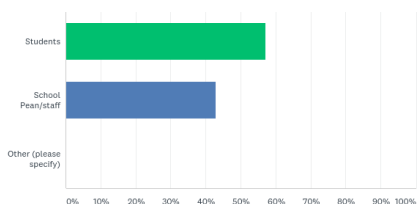
### Q13: How long does it take in (minutes) to fetch water and return to school?



For most of the schools, maximum time required to fetch water from outside sources is less than 30 minutes

ANSWER CHOICES	RESPONSES
<10 min	14.29% 1
10-30 min	57.14% 4
30-60 min	14.29% 1
>60 min	14.29% 1
TOTAL	7

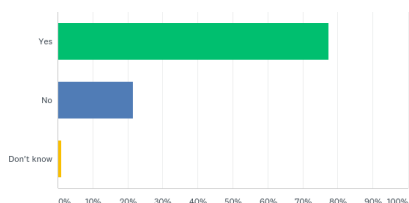
### Q14: Who fetches water to school?



In absence of any proper arrangement, students have to fetch water from outside resources.

ANSWER CHOICES	RESPONSES
Students	57.14% 4
School Pearn/staff	42.86% 3
Other (please specify)	0.00% 0
TOTAL	7

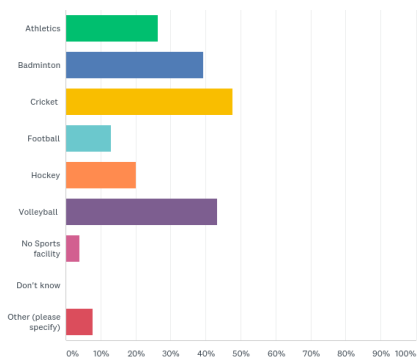
### Q15: Does the school has a playground?



78% respondent say schools have playground

ANSWER CHOICES	RESPONSES
Yes	77.50% 155
No	21.50% 43
Don't know	1.00% 2
TOTAL	200

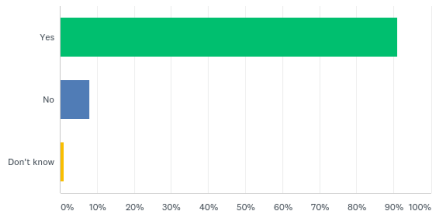
### Q16: Which of the sport facilities available at school? (Check all that apply)



ANSWER CHOICES	RESPONSES
Athletics	26.45% 41
Badminton	39.35% 61
Cricket	47.74% 74
Football	12.90% 20
Hockey	20.00% 31
Volleyball	43.23% 67
No Sports facility	3.87% 6
Don't know	0.00% 0
Other (please specify)	7.74% 12
Total Respondents: 155	

## Section C: Classroom Facilities

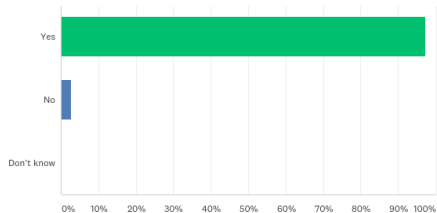
### Q17: Is proper classroom available for the students in school?



91% respondents say proper classroom is available in school

ANSWER CHOICES	RESPONSES
Yes	91.00% 182
No	8.00% 16
Don't know	1.00% 2
TOTAL	200

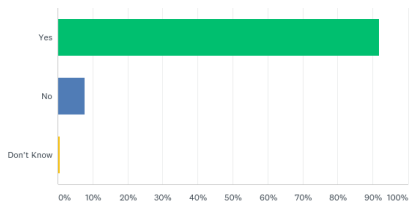
### Q18: Is chair for teacher available in class?



97% of respondents say chair for teacher is available

ANSWER CHOICES	RESPONSES
Yes	97.25% 177
No	2.75% 5
Don't know	0.00% 0
TOTAL	182

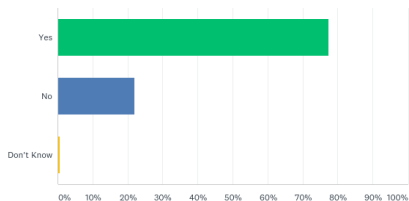
### Q19: Is table for teacher available in class room?



91% of respondent say classroom have table for teacher

ANSWER CHOICES	RESPONSES
Yes	91.76% 167
No	7.69% 14
Don't Know	0.55% 1
TOTAL	182

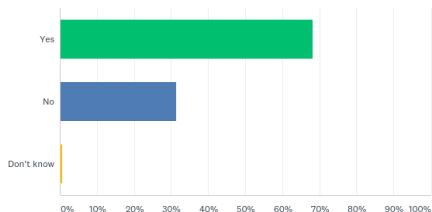
### Q20: Is chair for student available in classroom?



77% of respondent say classrooms have chairs for students

ANSWER CHOICES	RESPONSES
Yes	77.47% 141
No	21.98% 40
Don't Know	0.55% 1
TOTAL	182

### Q21: Is table for student available in class room?

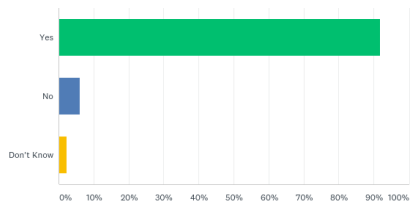


68% of respondents say classrooms have tables for students

ANSWER CHOICES	RESPONSES
Yes	68.13% 124
No	31.32% 57
Don't know	0.55% 1
TOTAL	182



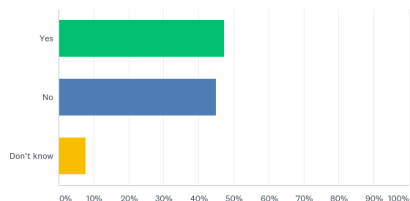
## Q22: Is Blackboard/white board available in class room?



92% of respondents say classroom have black/whiteboard

ANSWER CHOICES	RESPONSES
Yes	91.76% 167
No	6.04% 11
Don't Know	2.20% 4
TOTAL	182

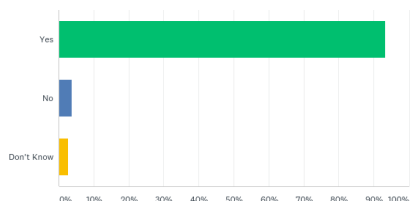
## Q23: Is student attendance board available?



45% of respondents say the student attendance board is not available in school

ANSWER CHOICES	RESPONSES
Yes	47.25% 86
No	45.05% 82
Don't know	7.69% 14
TOTAL	182

## Q24: Is ceiling fan available in class room?

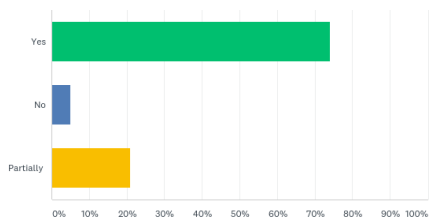


93% of respondent say classrooms have ceiling fan

ANSWER CHOICES	RESPONSES
Yes	93.41% 170
No	3.85% 7
Don't Know	2.75% 5
TOTAL	182

## Section D: Books and School Fee

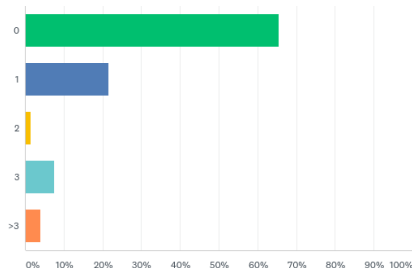
### Q25: has your child been provided all the text books free?



26% of respondents say their children are not provided with free text books or textbook provided partially

ANSWER CHOICES	RESPONSES
Yes	74.00% 148
No	5.00% 10
Partially	21.00% 42
TOTAL	200

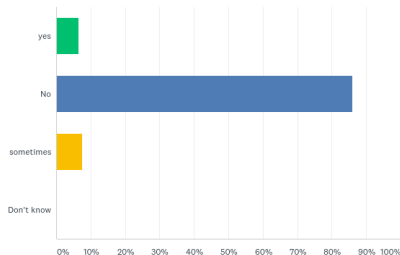
## Q26: In last one year, how many parent/teacher meetings were held at school?



66% of respondents say there was no parent-teacher meeting held in last 1 year

ANSWER CHOICES	RESPONSES
0	65.50% 131
1	21.50% 43
2	1.50% 3
3	7.50% 15
>3	4.00% 8
TOTAL	200

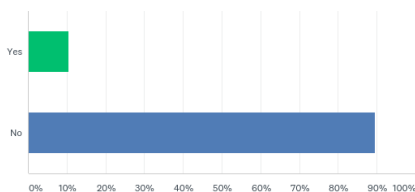
## Q27: Does School Charge monthly fee (tuition fee) to the students?



7% of respondents say children are charged with monthly fee regularly; another 8% say children are charged sometimes

ANSWER CHOICES	RESPONSES
yes	6.50% 13
No	86.00% 172
sometimes	7.50% 15
Don't know	0.00% 0
TOTAL	200

## Q28: In last one year have you paid any other donation/fee (other than tuition fee) to school?

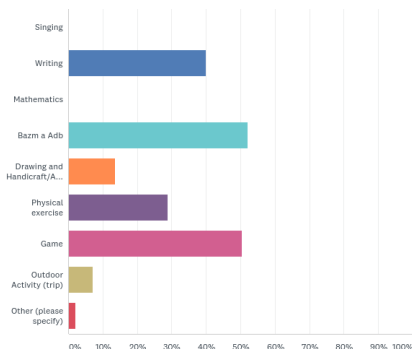


11% of respondent say they have paid fee/donation other than tuition fee in last one year

ANSWER CHOICES	RESPONSES
Yes	10.50% 21
No	89.50% 179
TOTAL	200

## Section E: Learning Activities

### Q29: Which learning activities from available at school? (check all that apply)

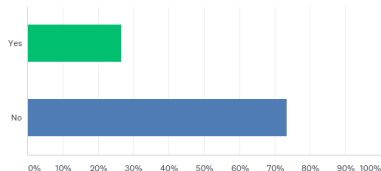


52% of respondents say school hold bazm-e-adab on regular basis

ANSWER CHOICES	RESPONSES
Singing	0.00% 0
Writing	39.90% 79
Mathematics	0.00% 0
Bazm e Adb	52.02% 103
Drawing and Handicraft/Agriculture	13.64% 27
Physical exercise	28.79% 57
Game	50.51% 100
Outdoor Activity (trip)	7.07% 14
Other (please specify)	2.02% 4
Total Respondents: 198	

## Section F: Teachers Availability

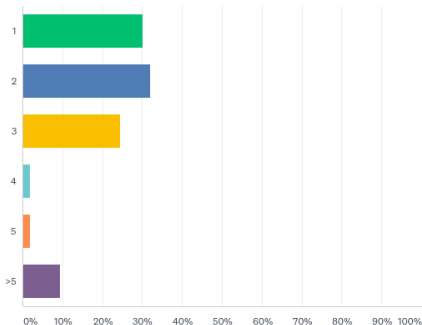
**Q30: In last one year, did your child ever complained about absence of teacher at school?**



27% of respondents say their children complained at least once in last one year about absence of teacher

ANSWER CHOICES	RESPONSES
Yes	26.50% 53
No	73.50% 147
<b>TOTAL</b>	<b>200</b>

**Q31: How many time did the child complain about the absence of teacher in last one year?**

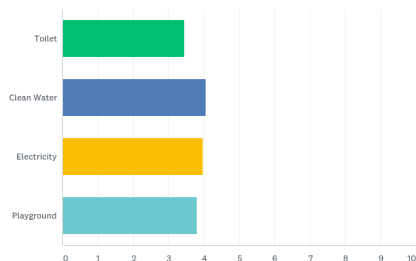


Of 26% of the respondents complaining about absence of teacher; 9% say students complained about absence of teacher in last 1 year for more than 5 times

ANSWER CHOICES	RESPONSES
1	30.19% 16
2	32.08% 17
3	24.53% 13
4	1.89% 1
5	1.89% 1
>5	9.43% 5
<b>TOTAL</b>	<b>53</b>

## Section G: Satisfaction Level

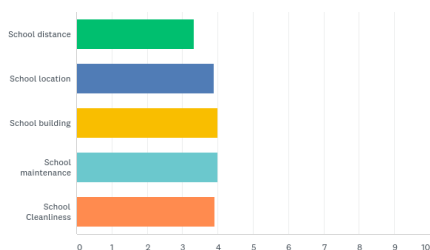
**Q32: Satisfaction level of the facilities available at School**



55% respondent say they are not satisfied with the facility of toilet at school

	WORSE	BAD	AVERAGE	GOOD	EXCELLENT	N/A	TOTAL
Toilet	3.02% 6	5.53% 11	46.23% 92	31.66% 63	13.07% 26	0.50% 1	199
Clean Water	0.50% 1	3.52% 7	15.58% 31	48.74% 97	30.15% 60	1.51% 3	199
Electricity	2.01% 4	5.03% 10	16.58% 33	45.73% 91	30.15% 60	0.50% 1	199
Playground	3.05% 6	4.06% 8	26.90% 53	37.56% 74	24.87% 49	3.55% 7	197

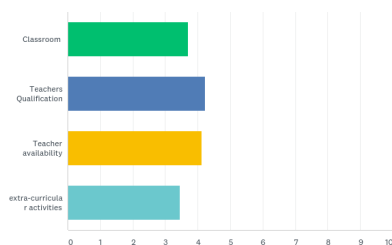
### Q33: Satisfaction level of the school location



25% respondents say they are not satisfied with school building; 32% say they are not satisfied with school cleanliness

	WORSE	BAD	AVERAGE	GOOD	EXCELLENT	N/A	TOTAL
School distance	2.01% 4	5.53% 11	58.29% 116	25.63% 51	8.04% 16	0.50% 1	199
School location	1.52% 3	4.06% 8	15.74% 31	60.41% 119	17.26% 34	1.02% 2	197
School building	2.53% 5	3.54% 7	19.19% 38	41.41% 82	32.53% 65	0.51% 1	198
School maintenance	3.54% 7	4.04% 8	11.62% 23	49.49% 98	30.30% 60	1.01% 2	198
School Cleanliness	2.50% 5	5.00% 10	24.00% 48	35.00% 70	33.00% 66	0.50% 1	200

### Q34: Satisfaction level of learning facilities



46% respondents not satisfied with extracurricular activities in classroom

	WORSE	BAD	AVERAGE	GOOD	EXCELLENT	N/A	TOTAL
Classroom	5.50% 11	4.50% 9	29.00% 58	36.00% 72	24.50% 49	0.50% 1	200
Teachers Qualification	1.51% 3	2.51% 5	12.06% 24	38.69% 77	43.22% 86	2.01% 4	199
Teacher availability	1.01% 2	4.55% 9	14.65% 29	39.90% 79	39.39% 78	0.51% 1	198
extra-curricular activities	8.00% 16	9.50% 19	28.50% 57	33.50% 67	18.50% 37	2.00% 4	200

## Methodology

1. Focus group Discussion (FGD): FGD was held at district level. Through FGD, the most pressing problem of the district was identified. The identified problem was selected as the topic of Citizen Report Card.
2. Designing of Questionnaire: The questionnaire was designed based on the different aspect discussed during the FGD. The questionnaire was beta tested before actual execution of survey.
3. Sample Size: Depending upon the time and resources available, a sample size of 200 households was taken from randomly selected 8 wards of the district. (25 households from each selected ward). The wards were randomly selected through an online facility <https://www.randomizer.org>.
4. Survey Team: The survey was conducted by a team of 6 trained surveyors/enumerators. The team was supervised by a trained supervisor who not only monitored the survey activity but also cross checked the filled survey forms for accuracy and consistency. The survey was coordinated by the local partner Saiban Development Organization.
5. Execution of Survey: Phase 1: A) Survey was started in selected wards by visiting the household in the selected ward. The first household was selected closest to the pre-decided reference point (UC/Ward's office or any other prominent place). B) Survey was completed at first household and afterwards every 6th household was selected till 13 households are covered.  
  
Phase 2: A) The enumerator approached to the main mosque or any other prominent place of the ward. The Household closest to the reference point was selected for first survey. After first survey, every 6th household was selected till 12 households are covered. Thus, the survey was completed in 25 households in a ward.
6. Respondent: Interview was conducted with head of the household; in case of unavailability, interview was conducted with the oldest adult member present at the time of survey. In case of unavailability of respondent or unwillingness of the respondent to participate in the survey, the surveyor skipped five households to conduct the next household interview.
7. Report Writing: The analysis was generated through the online survey facility, Survey Monkey ([www.surveymonkey.com](http://www.surveymonkey.com)). All the data was entered in the survey monkey with the help of volunteers and CPDI staff and analysis was generated.





Democratic  
Local Governance for  
Development in Pakistan

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